

GENERAL TERMS AND CONDITIONS 2020

2nd DELIVERY AND/OR PICK-UP :

- ✓ Rate according to the number of pallets or LTL according to the zone

APPOINTMENTS :

- ✓ By appointment, time at Inter-Nord's convenience : \$20.00
- ✓ Appointment by the customer with a specific time : \$40.00

CLAIMS :

- ✓ We do not accept claims that are for less than \$50.00

C.O.D FEES :

- ✓ 6% of the amount, MIN \$30.00

CONSTRUCTION SITE, CUSTOMS/BONDED WAREHOUSE, EXPOSITION HALL, HYDRAULIC LIFTGATE, INSIDE DELIVERY, PRIVATE RESIDENCE:

- ✓ 2.00\$/CWT, MIN \$40.00, MAX \$130.00

DANGEROUS GOODS :

- ✓ \$25.00 per shipment

DECLARED VALUE :

- ✓ An insurance coverage of \$2.00 /LBS is already included in our transport rates
- ✓ 3% Exceeding \$2.00/LBS
- ✓ We do not accept a value of more than \$5,000.00

DENSITY :

- ✓ MIN 10 LBS per cubic foot
- ✓ A pallet with a height of less than 4 feet : the cubage will be based on a height of 4 feet
- ✓ A pallet with a height of more than 4 feet : the cubage will be based on a height of 8 feet
- ✓ If marked as NON STACKABLE, FRAGILE (or any other similar marking) and indicated on the bill of lading : the cubage will be based on a height of 8 feet
- ✓ A length of more than 8 feet :additional fee of \$75.00 per shipment, for shipment more than 100 lbs

* To calculate cubage : length (inches) x width (inches) x height (inches) divided by 1728 x 10

FUEL :

- ✓ Variable, changes every week
- ✓ 1 to 9999 LBS: LTL % applicable
- ✓ 10 000 LBS and over, 6 pallets and more, 12' of floor space and more: TL % applicable
- ✓ The fuel surcharge is up-dated weekly, find it on the main page of our website www.inter-nord.com

HANDLING / CROSS DOCK :

- ✓ \$10.00 per pallet, MIN \$30.00

GENERAL TERMS AND CONDITIONS 2020

HEATING :

- ✓ 15% of the transport rate, MIN \$25.00
- ✓ Fuel surcharge applicable

PAYMENT :

- ✓ Invoices are due within 30 days from the date they were issued, otherwise a late fee equivalent to 2% interest will be billed.

PICK-UP/DELIVERY OUTSIDE NORMAL BUSINESS HOURS (BETWEEN 6 PM AND 7:30 AM) *if available*:

- ✓ Supplement of 150.00\$

STORAGE OF MERCHANDISE :

- ✓ First 48hrs free
- ✓ \$2.50 CWT, MIN \$20.00, MAX \$50.00 (per business day) **Minimum of \$5 per day, per pallet

TIME INCLUDED FOR LOADING AND OFFLOADING:

- ✓ 1 TO 500 LBS : 15 MIN
- ✓ 501 TO 9 999 LBS : 30 MIN
- ✓ 10 000 LBS and over : 1HR
- ✓ Any waiting time exceeding what is included will be billed at a rate of \$80.00/h + fuel surcharge

ZONE 8 :

- ✓ Delivery provided only on Tuesdays and Thursdays

IMPORTANT :

- ✓ **The transporter cannot be held responsible for fees incurred due to a delay to an appointment, whether at delivery or at pick-up time**
- ✓ **Terms and conditions are subject to change without prior notice**
- ✓ **Use of Transport Inter-Nord services from the date of the new agreement will serve as notice and consent by the customer to our new rates as well as our general terms and conditions**